

NORFOLK & WESTERN RAILWAY COMPANY

Office of Supt Telegraph

Roanoke Va April 29, 1929

Joint Offices:

The Telegraph Company advises in order to give the service required by the fastest classes of traffic, both because of the nature of such traffic and in order to promote increased receipts, which naturally follow a good and uniform service, we have classified important traffic into two classes. The first group is called "X" traffic and the second "RX" traffic. "X" traffic includes stock orders, cotton orders, etc., and other business dealing with commodities the prices of which fluctuate on the various exchanges. The "RX" class includes financial messages such as bank messages, bond offers, bids and quotations. Messages which relate to the movement of fruit, meat and other perishable commodities may also be classed as "RX" messages if considered sufficiently important.

It is their aim to move "X" and "RX" messages instantly, "X" messages to take preference over "RX" messages. With a fast service being generally given, you will appreciate that an occasional delay not only makes it liable that the message will fail to serve its purpose but tends to undermine the confidence of the public in the Western Union service.

I know that the operators at joint offices have many other duties and that it is difficult at times to move every message with the speed and uniformity that applies where telegraphing is the only duty. However, the Telegraph Company is at present receiving the cooperation of the joint office operators generally in the handling of fast class messages and I will be glad to have the operators at the joint offices on the Norfolk & Western Railway acquainted with the general purpose of the "X" and "RX" classes.

Yours truly,

G W Jett-

Supt Telegraph